E-Prescription Switzerland: Simple and secure

You have received an E-Prescription from your doctor. E-Prescription Switzerland is an efficient and data protection-compliant solution for issuing and filling doctors' prescriptions digitally.

All the prescription information is contained in the QR code. You can find out how the E-Prescription works here. Answers to frequently asked questions can be found on the second page.

⊟ E-PRESCRIPTION

E-prescription printout
Must be fulfilled electronically

Physician:
Sally Example
GLN: 7601007705555

Forest's Edge Practice
ZSR: Q123405
Test Street 12A
3612 Forest
+41 33 418 28 13

Date of issue:
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Patient:
ROBERTSON-WATSON Paul, 11/17/1972, M
Sample Way 33, 3600 Thun, Tel: +41 (0)79 634 33 33
Insurance card no: 8888888888

Comment:
Please take eMediplan into account.

1 x ELTROXIN LF Tabl 0.05 mg, 98 pcs 0-1-0-0, until: 04/16/2025 *For medical reasons, do not substitute*	*Take 30 minutes before food.*
1 x RESYL PLUS 30 ml drops 20-20-20-20, drops, until: 10/15/2024 *On repeat prescription for 6 months*	*Only for severe dry coughs and when required.*
1 x PARACETAMOL 500 mg tablets	*One tablet every 4 to 6 hours, as required.*
1 x compression stockings, class 3	

Prescription ID: 26d3dff7-ab05-4737-a49c-5eccd33595f6

*The e-prescription is a data set that is shown above as a machine-readable QR code. This document is a human-readable printout of the e-prescription. **The e-prescription is digitally signed, the printout is not signed.** The e-prescription must be fulfilled electronically. More information at e-rezept.ch*

1. You will receive an E-Prescription from your doctor with a QR code, similar to the image shown. You can redeem your e-prescription at a collection point of your choice (public pharmacy, mail-order pharmacy or from a self-dispensing doctor).

2. The QR code on your prescription is scanned at the pharmacy. Your pharmacist can then check whether the prescription is valid and digitally record the prescribed medication in the pharmacy's system.

3. As a patient, you always have the E-Prescription with you and can check at any time whether the prescription is still valid by scanning the QR code with your smartphone camera. This is particularly useful if, for example, you are on vacation and need to pick up your medication from another pharmacy.

By using E-Prescriptions, you are making a contribution to the digitalization of healthcare.

For more information, visit the website e-rezept.ch

⊟ E-PRESCRIPTION

FAQs

What is an E-Prescription?

An E-Prescription, short for electronic prescription, is the digital form of the traditional paper prescription, and takes the form of a QR code. The QR code contains the prescription data and a link to the E-Prescription Switzerland service. This allows the digitally signed prescription to be checked as well as the filling status (not filled/partially filled/fully filled). No confidential patient data is stored in the E-Prescription Switzerland service.

What advantages does this have for me as a patient?

An E-Prescription is easy to use, secure and can be filled anywhere. It belongs to you as the patient, as a patient, the e-prescription belongs to you. You have full control over the e-prescription and can redeem it in the usual manner. This makes dealings between doctors, pharmacists, patients and health insurance companies simpler. With a repeat prescription, you always have the prescription with you and can fill it at any pharmacy in Switzerland. You can check whether the E-Prescription is still valid, which medicines have already been dispensed, and when the prescription runs out.

How do I store the QR code?

The E-Prescription and its QR code must be stored just as carefully as a conventional prescription. You will receive the E-Prescription printed out on paper, and it can also be sent to you and saved digitally. In addition, the data can be used in other applications, e.g. a health app, or sent directly from the doctor's practice to the patient or pharmacy.

Will the E-Prescription be accepted by my health insurance company?

Yes, the introduction of E-Prescription Switzerland does not change the billing process between the pharmacy or patient and the health insurance company. Everything works as usual.

Who has access to the data stored in the QR code?

The QR code contains both a digital signature and the prescription information. You can check the validity of the prescription. Only the doctor who issued the prescription, the pharmacy that fills it, and you as the patient have access to the data stored in the E-Prescription. No confidential patient data is stored centrally.

How is protection against forged prescriptions guaranteed?

The E-Prescription is signed electronically by the prescribing doctor and recorded with the E-Prescription Switzerland service. Before the medication is handed over, the QR needs to be scanned and a check carried out to ensure that the prescription is valid. The filling status is updated after the medication has been dispensed. This allows you to track what has happened to the prescription at any time. Only doctors with a valid and verified electronic identity can sign and record E-Prescriptions.

You can find answers to further questions on the e-rezept.ch website.

ⅎE-PRESCRIPTION